

Software developer with a focus on accessible, responsive, and user-friendly software design. Will bring a diverse and creative perspective attributable to a background in art, finance, and technology. Proven ability to take initiative, meet deadlines, improve operational efficiency, and write documentation. Professional work experience an analyst at an investment start-up, illustrator, and in customer service.

TECHNICAL SKILLS

- **Front-end:** HTML, CSS, & JavaScript. Tailwind CSS, Bootstrap, & SASS. TypeScript. React, JSX, & Next.js.
- **Version control and project management:** Git & GitHub. Agile, Scrum & Kanban.
- **UX/UI Design:** Figma & Trello. Wireframes, prototypes, & usability testing.
- **Art:** Graphic design, digital art, & traditional art.
- **Other:** Developing technical and process documentation. Communicating issues and trades with business partners. Microsoft Excel, Google Sheets. Risk and compliance analysis. Account reconciliation.

PROJECTS - INDEPENDENT SOFTWARE DEVELOPMENT & DESIGN

- **Portfolio website:** React, Next.js, TypeScript, & Tailwind CSS. Web UI component and icon design.
- **2D platformer:** ladybug jumper game - HTML, CSS, & JavaScript.
- **Podcast landing webpage:** HTML, CSS, JavaScript, Bootstrap, & jQuery.
- **Client work:** designing websites for small businesses and independent artist portfolios.

WORK EXPERIENCE

Freelance Software Developer

Present

- Collaborate with clients and project stakeholders to understand website requirements, objectives, and target audience.
- Develop responsive designs that ensure optimal viewing across various devices and screen sizes.
- Design visually appealing website elements, including graphics, images, and icons.

Operations Analyst | FNZ - Hatch | New Zealand

2020-2022

- **Developed improvements and solutions:** revised customer onboarding processes, banking and trading operations, and related communication. Designed and automated email campaign solutions to gather identification documents for verification.
- **Authored process documentation:** instrumental in training new employees, facilitating auditing and company acquisition, providing clarity around business operations, and streamlining team operations.
- **Managed tight deadlines:** handled reconciliation of FX revenue, completed daily control checks, and frequently liaised with the company broker to book time-critical FX trades.
- **Performed risk and compliance analysis:** reconciliation and verification of transactions, identified capital discrepancies, and executed assurance checks.
- **Provided training and reviewed standards:** responsible collection, evaluation, and use of sensitive data adhering to AML/CFT regulations. Maintained records and issue logs to ensure processes were transparent to regulators and external auditors regarding breach and reconciliation recording.

Customer Support Specialist | Trade Me | New Zealand

2018-2020

- Experienced in identifying and communicating issues, processes, and solutions to users.
- Provided additional support to diagnose site functionality issues and conduct UX research interviews.

EDUCATION

Meta Front-End Developer Professional Certificate | Online 2023

- Web development (HTML, CSS, and JavaScript).
- Frameworks and libraries (React and Bootstrap).
- Version control (Git and GitHub).
- Unit testing and debugging (Jest).
- UX / UI Design (Figma).

Free Code Camp Certifications | Online 2023

- Responsive Web Design.
- Front End Development Libraries.
- JavaScript Algorithms and Data Structures.

Bachelor of Commerce | Victoria University of Wellington | New Zealand 2016-2020

- Bachelor of Commerce (BCom) in Information Systems and Management, specialisation in Information Technology Solutions.

Yoobee College of Creative Innovation | New Zealand 2015

- Short courses in web design, graphic design, and game design.

Wellington Girls' College | New Zealand 2011-2015

- Secondary school/high school. All NCEA levels 1, 2, and 3 acquired.

VOLUNTEER EXPERIENCE

Code Club Aotearoa & She Can Code 2018-2020

- Provided education support for students through troubleshooting, reviewing work, and encouraging progress during after-school sessions to work on STEM projects.